



Ref. no. GR/ADV/2020-2021/SNL/01

Dated :05th Oct'2020

Dear Valued Customer,

Greetings from Gateway Rail !

Please be advised that due to the **Rail Roko Agitation** by Political parties and Farmer unions against Kisan Bills in Punjab and Haryana states, the train movement across these states have been largely interrupted. The inbound and outbound trains in transit have also been stabled en-route as a safety measure taken by Indian Railways from 01st Oct. 2020 onwards. As such, train movements to and from Punjab has been suspended by Railways.

This is also resulting into delays in evacuation of Export containers from ICD Sahnewal and Import containers from Gateway Ports, as the overall train movement is affected and the turn-around time has increased on account of aforesaid reasons.

It's our endeavour to constantly provide you with regular updates on operational challenges and we would like to assure you that Gateway Rail team is pursuing consistently with all concerned authorities for possible movements and monitoring the situation minutely.

However, we would request you to kindly plan your supply chain accordingly keeping these delays into consideration.

Assuring you the best of our efforts in this crisis situation as the delay on account of this Agitation is beyond our direct control.

Please feel free to get in touch for any further query, we will be happy to assist you.

Best Regards,

Customer Service Desk

Gateway Rail